

Village of Livonia Refuse Guidance

In the days of Shanks Enterprises, garbage trucks of all shapes and sizes descended on our Village to pick up all manner of garbage wherever it lay by the curb. Shanks had the Village garbage, bulk items, and recycling picked up by noon. When Lee Shanks, the beloved owner of Shanks Enterprises, passed away in 2017, changes in the refuse industry had already begun to impact Shanks behind the scenes. By late 2022, the Shanks family decided to sell their small family-owned company to Casella Waste Systems of Vermont. Casella employs over 4,000 workers and has contracts throughout the northeast. Recognizing that we need to continue to move forward with a new refuse company and that our ability to work within Casella's expectations eases that ongoing transition, we ask that you please follow the guidelines below.

- **Refuse pickup occurs every Wednesday throughout the day. Please remember that New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day can impact that schedule. If any of these holidays fall on a Monday, Tuesday, or Wednesday, garbage pick up is delayed one day that week. There is no impact if the holiday falls on a Thursday or Friday.**
- **As with Shanks, equipment failures, employee shortages, and other factors can impact the timing of refuse pickup. Shanks' home base was in Lima. Casella's local home base is in Batavia, which can affect their ability to transport vehicles to and from our village and deal with the challenges mentioned above.**
- **Village refuse pickup is automated. This process involves one driver and one truck. The driver does not exit the vehicle because automated garbage trucks do not have an opening in the back. Casella expects Village residents to put all garbage into the appropriate Casella totes. Contact Casella or the Village (346-3100) for more totes. The automated garbage truck has separate sections for trash and recyclable materials. The driver controls a divider in the back of the truck to ensure the material is dumped in the proper location.**
- **Please fill your tote as much as possible, and don't worry if the lid won't close. If you still have garbage that will not fit into your totes, Casella usually sends a "chaser truck" around the Village to pick up those items. The chaser truck usually visits a few communities on Wednesdays, and it has broken down a couple of times, impacting its timing.**
- **Like Shanks, Casella picks up one bulk item per month per resident. Please call 585-308-0662 before pickup day to arrange for bulk item pickup. The chaser truck may not pick up your bulk item if you don't call ahead to a work order.**
- **Like Shanks, Casella usually does not pick up construction materials with the regular garbage. Depending on the amount, the chaser truck may pick up your construction materials. Please call 585-308-0662 before pickup day to discuss this with Casella.**

If you experience issues with your refuse pickup, please contact the Mayor, DPW Foreman Chris Hoffman, or the Village office. Thank you for your cooperation