TOWN OF LIVONIA AMBULANCE DISTRICT #1

4213 South Livonia Road

585-346-6170



Dear Residents of the towns of Livonia and Conesus,

As the Board of Commissioners for the Town of Livonia Ambulance District #1 (TLAD), we would like to provide you with an update on our services and plans for the future. With so much media coverage being given to the struggle and hardships faced by Ambulance Departments, we want to assure you that we are taking the necessary steps to ensure that our residents continue to receive the highest quality of care provided by a fast, local response.

You may not be aware, but TLAD was established in 2007 and is a separate entity from the Livonia Fire Department, Livonia Joint Fire District, and Livonia Ambulance Squad. The easiest way to explain is that TLAD provides the equipment, the Squad provides the volunteers, and Fire is totally separate. Although we are housed in the same building, TLAD actually pays an annual rent for the use of space as well as electricity and internet. The district (whose residents elect commissioners) encompasses the town of Livonia, but the ambulance serves all of Livonia and Conesus, and provides mutual aid to surrounding areas when needed.

Our Board consists of 5 elected volunteers. Elections are held the 2nd Tuesday of December and are open to Livonia residents who are registered voters.

Meetings are held the first and third Wednesday of the month (except for July: meet 2nd Wednesday) at the Livonia Emergency Services facility (4213 South Livonia Road) at 7pm. Meetings are open to the public.

With costs rising for the past several years, we have had to greatly reduce the amount of money allocated towards savings and large equipment purchases. The monies we receive from insurance payments now only covers our day to day operating costs.

The towns currently contribute funds annually to cover co-pays and deductibles of town residents (\$60,000 Livonia, \$17,000 Conesus). No town resident should have to pay money out of pocket for transport or treatment provided by Livonia EMS.

We take great pride in being fiscally responsible. We provide an annual budget to the town boards, including recommendations for equipment purchases and maintenance. We provide training for our volunteers. We received a grant through FireHouse Subs to replace our AEDs.

We "remount" ambulances to save money. Remounting the "box" on a new cab/frame saves \$100k. In 2023, the remount cost \$150k. We have exhausted this option (boxes are too old) and the next ambulances will cost over \$305k each.

The Town of Livonia provided TLAD with COVID relief funds to purchase new gurneys (\$25k each), stair chairs (\$7k each) and an oxygen compressor system to fill our own O2 bottles (\$50k). The oxygen system alone saves us several thousand dollars each month. Had the town not allocated us these funds, these purchases would have been challenging to make.

The amount from insurance billing has remained steady for the past 6 years at \$500,000 annually. Our call volume has also remained at around 1200 calls. Equipment and medical supply costs have greatly increased.

2023 statistics:

- 1,142 calls for service (180 were mutual aid to other towns)
- 95% or greater coverage for 1st ambulance
- 50% coverage for 2nd ambulance (calls when 1st ambulance is out on another call)
- A crew delivered a baby in town
- A crew had a CPR save
- 30 volunteers logged 19,218 hours of service
- The top 8 volunteers logged over 1,000 hours each
- The top 3 volunteers logged over 2,000 hours each, the equivalent of working a full time job

Last year the board developed a long-term savings and staffing plan that will require increased financial contributions from the towns. We are working with Livonia and Conesus towns to increase savings for equipment replacement, and a plan to transition to paid staffing starting with Paramedics in 2025, and doing so in a way that will minimize impact on taxpayers.

A paramedic certification requires almost 2 years of full time college and over 400 hours of clinical experience. Livonia is the last volunteer paramedic agency in New York State. Just to our east, Richmond is hiring per diem paramedics at \$34/hour. Adding paid paramedics will help us remain competitive and will increase our Advanced Life Support (ALS) coverage for our community. ALS techs are able to administer advanced medications, including for pain management, cardiac monitoring, and are able to perform more advanced treatments in the field that otherwise would be done in an ER.

Our board is incredibly thankful for the amazing group of dedicated volunteers that provide first rate care to our residents. New members are always welcome!

Any questions, please feel free to contact us at 346-6170 or come to a meeting!

2024 Town of Livonia Ambulance District #1 Board of Commissioners:

Matthew Cicero Larry Ebersold Jo Beach Scott Marshall Scott Domuracki